

Lettings Insight Report

Hello Neighbour | Lettings Insight Report | Aug 2024

#### 38% increase in tenant demand during Aug 24

We had 72 viewing requests per property in August, a significant increase from the last three months; however, this is still down compared to last year's 84 requests.

London rents in August were down 2% from the previous month to £2,395, but up 8% compared to the previous three months. Year-on-year, rents increased by 4.5% compared to August 2023, following a similar trend to previous months.

We are still seeing rental prices stay near the average, with 70% of landlords pricing within 10% of the market rate.

Interestingly, the gap in demand for outer London properties versus inner London has closed, with 80 viewing requests in outer London compared to 78 in inner London, this is a similar trend to Aug 2023 and is primarily driven by the start of the academic year.

Watford had the highest number of viewing requests over the past three months, with 237 requests per property on average, followed closely by Waltham Forest with 215.



## Average no. of viewing requests per property

2023

Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
50	65	66	67	62	80	93	84	65	50	42	49

2024

Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
50	40	45	62	52	52	52	<b>72</b>				

# Rental prices in Aug 2024

Average price p/m	£2,395
vs. last year	4.5% •
vs. previous month	-2% ₹
vs. previous 3 months	8% 📤

Viewing requests per property	3 months rolling		
Inner London	78		
Outer London	80		

## Top 5 boroughs

with the highest viewing requests over the last 3 months



(1)

Watford

**(2**)

**Waltham Forest** 

3

Hillingdon



Lewisham

5

Haringey



Watch out for renewal fees

1 What fees am I charged if my tenant stays in the property for a 2nd, 3rd or 4th year?

Be careful of hidden extra fees

2 What additional fees do you charge on top of the % lettings fee?

Do you charge for:

- Creating a tenancy contract?
- Referencing tenants?
- Carrying out Right to Rent checks?
- Inventory of property?
- Check-in?
- Registering the Tenant's Deposit?
- Sending Prescribed information to the tenants?
- Checking Smoke and Carbon Monoxide alarms?

Avoid unfair mark-ups

3 Do you charge a fee on top of any maintenance costs for the property or do tradesmen pay you anything when they do the work? If so, how much?

Don't get stuck

If I am unhappy with the service can I move to another agent for lettings or management agent and does that cost anything?

Never pay before the Tenants moves-in

Do I have to pay any fees before the rent gets paid?



# Changing Lettings For Good

Powered by tech, driven by people, Hello Neighbour is a property letting and management company built for today. With no renewal fees, no extra fees and no maintenance mark-ups, we're making property letting simpler, faster and more affordable for every landlord and tenant we serve.





Rated excellent 4.8 out of 5

